



*Care
Compassion
Understanding*

Statement of purpose

Health and Social Care Act 2008

St Catherine's Hospice

Please read the guidance document *Statement of purpose: Guidance for providers* and also the notes at end of this template before completing it.

Statement of purpose

Health and Social Care Act 2008

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|----------------|---|----------------------------|------------|
| Version | 1 | Date of next review | March 2012 |
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Service provider

Full name, business address, telephone number and email address of the registered provider:

| | |
|-----------------------|------------------------|
| Name | St Catherine's Hospice |
| Address line 1 | Malthouse Road |
| Address line 2 | |
| Town/city | Crawley |
| County | West Sussex |
| Post code | RH10 6BH |
| Email | |
| Main telephone | 01293 447333 |

ID numbers

Where this is an updated version of the statement of purpose, please provide the service provider and registered manager ID numbers:

| | |
|------------------------------|-------------|
| Service provider ID | H110000470 |
| Registered manager ID | 1-143164337 |

Aims and objectives

What do you wish to achieve by providing regulated activities?

How will your service help the people who use your services?

Please use the numbered bullet points:

1. St Catherine's Hospice is a charity dedicated to providing specialised end of life care to local people, their families, friends and carers.
2. Hospice care is based on a belief that each person is more than their illness, and each of us has unique physical, emotional, social and spiritual needs. St Catherine's responds to the needs of each individual. We are committed to relieving pain and anxiety, and to helping people achieve the best possible quality

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| of life. |
| 3. Providing this highly personal, holistic approach to care requires time, skill and experience from a multi-professional team. We care for people in the hospice, in their homes and in nursing homes. |
| 4. We also offer training, advice and support to other health professionals. |

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| Legal status <i>Tick the relevant box and provide the information requested for the type of provider you are:</i> Use <input checked="" type="checkbox"/> | |
| Individual | <input checked="" type="checkbox"/> |
| Partnership | <input type="checkbox"/> |
| List the names of all partners | 1. 2. 3. 4. 5. 6. |
| Limited liability partnership registered as an organisation | <input type="checkbox"/> |
| Incorporated organisation | <input type="checkbox"/> |
| Company number | 1525404 |
| Are you a charity? | <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes Charity number: 281362 |
| Group structure (if applicable) | n/a |

Please repeat the following table for each of your regulated activities¹

| | |
|---|--|
| Regulated activity 1 <i>As shown on your certificate of registration</i> | Treatment of disease, disorder or injury |
| Services <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i> | Hospice services. |
| Locations <i>As listed on your certificate of registration. Please repeat the section below for each location for this regulated activity</i> | |
| Location 1: | |
| Name of location | St Catherine's Hospice, Crawley |
| Address line 1 | Malthouse Road |
| Address line 2 | |
| Address line 3 | Crawley |
| Address line 4 | West Sussex |
| Address line 5 | RH10 6BH |

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| <p>Brief description of location²</p> | <p>In Crawley have an in-patient unit with two wards. We try to make the environment welcoming and relaxed. We staff the wards to nurse up to 18 patients, allowing nurses more time to spend with patients and relatives. Each ward has single rooms, four-bedded bays and deep Jacuzzi baths. Most of the rooms open out on to the garden and paved patio area to allow easy access to the peace and tranquillity of the gardens. We also have a relatives' room where family members, friends and carers can stay overnight.</p> <p>The Crawley hospice is accessible to disabled visitors via ramp and automatic doors. There are disabled toilets. There is a baby change facility.</p> <p>Day Services are available at both our Crawley and Surrey sites. The day services provided include day hospice, access to outpatient support and groups. Day hospice is an integral part of the care we offer but is not necessarily right or suitable for every patient. It provides a friendly and supportive environment to explore and address any worries or anxieties. It is also an opportunity to meet up with other people in a similar situation, and to give family and carers a short break.</p> <p>Available on both the Crawley and Surrey sites, the Day Services team includes nurses and experienced volunteers. The day services at Crawley looks after up to 15 patients per day, and at the Surrey site 10 patients.</p> <p>St Catherine's Hospice (Surrey) leases the wing in Dormers from Surrey County Council. Dormers is a care home registered to provide older persons care and dementia care and is registered with the CQC independently and has its own registered manager.</p> |
| <p>No of approved places/beds (not NHS)³</p> | <p>18</p> |
| <p>Name and contact details of registered manager(s) (if applicable)⁴</p> <p><i>Full name, business address, telephone number and email address of each registered manager.</i></p> <p><i>For each registered manager,</i></p> | <p>Registered Manager 1</p> <p>Full name: Georgina Elizabeth Starnes</p> <p>Proportion of working time spent at each location (for job share posts only):</p> <p>Contact details:</p> |

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| <p><i>state which regulated activities and locations(s) they manage.</i></p> <p><i>Copy and paste the sub-section if they are more than two registered managers</i></p> | <p>Business address:</p> <p>St. Catherine's Hospice Malthouse Road Crawley West Sussex RH10 6BH</p> | |
| | <p>Telephone: 01293 447333</p> | |
| | <p>Email: GinaStarnes@stch.org.uk</p> | |
| | <p>Locations:</p> <p>St. Catherine's Hospice Malthouse Road Crawley West Sussex RH10 6BH</p> <p>AND:</p> <p>St Catherine's Hospice (Surrey) c/o Dormers Foxon Lane Caterham Surrey CR3 5SG</p> | |
| | <p>Regulated activities:</p> | |
| | <p>Treatment of disease, disorder or injury</p> | |
| | <p>Diagnostic and screening procedures</p> | |
| | <p>Transport services, triage and medical advice provided remotely</p> | |
| | <p> </p> | |
| | <p>Service user band(s) at this location⁵</p> <p>Use <input checked="" type="checkbox"/></p> | <p>Learning disabilities or autistic spectrum disorder</p> |
| <p>Older people</p> | | <input checked="" type="checkbox"/> |
| <p>Adults</p> | | <input checked="" type="checkbox"/> |
| <p>Children 0-3 years</p> | | <input type="checkbox"/> |
| <p>Children 4-12 years</p> | | <input type="checkbox"/> |
| <p>Children 13-18 years</p> | | <input type="checkbox"/> |

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| | Mental health | <input type="checkbox"/> |
| | Physical disability | <input type="checkbox"/> |
| | Sensory impairment | <input type="checkbox"/> |
| | Dementia | <input type="checkbox"/> |
| | People detained under the Mental Health Act | <input type="checkbox"/> |
| | People who misuse drugs and alcohol | <input type="checkbox"/> |
| | People with an eating disorder | <input type="checkbox"/> |
| | Whole population | <input type="checkbox"/> |
| | None of the above Please give details: | <input type="checkbox"/> |

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| Regulated activity 2 <i>As shown on your certificate of registration</i> | Diagnostic and screening procedures |
| Services <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i> | Hospice services |
| Locations <i>As listed on your certificate of registration. Please repeat the section below for each location for this regulated activity</i> | |
| Location 1: | |
| Name of location | St Catherine's Hospice, Crawley |
| Address line 1 | Malthouse Road |
| Address line 2 | |

| | |
|--|---|
| Address line 3 | Crawley |
| Address line 4 | West Sussex |
| Address line 5 | RH10 6BH |
| Brief description of location² | <p>In Crawley have an in-patient unit with two wards. We try to make the environment welcoming and relaxed. We staff the wards to nurse up to 18 patients, allowing nurses more time to spend with patients and relatives. Each ward has single rooms, four-bedded bays and deep Jacuzzi baths. Most of the rooms open out on to the garden and paved patio area to allow easy access to the peace and tranquillity of the gardens. We also have a relatives' room where family members, friends and carers can stay overnight.</p> <p>The Crawley hospice is accessible to disabled visitors via ramp and automatic doors. There are disabled toilets. There is a baby change facility.</p> <p>Day Services are available at both our Crawley and Surrey sites. The day services provided include day hospice, access to outpatient support and groups. Day hospice is an integral part of the care we offer but is not necessarily right or suitable for every patient. It provides a friendly and supportive environment to explore and address any worries or anxieties. It is also an opportunity to meet up with other people in a similar situation, and to give family and carers a short break.</p> <p>Available on both the Crawley and Surrey sites, the Day Services team includes nurses and experienced volunteers. The day services at Crawley looks after up to 15 patients per day, and at the Surrey site 10 patients.</p> <p>St Catherine's Hospice (Surrey) leases the wing in Dormers from Surrey County Council. Dormers is a care home registered to provide older persons care and dementia care and is registered with the CQC independently and has its own registered manager.</p> |
| No of approved places/beds (not NHS)³ | 18 |
| Name and contact details of registered manager(s) | Registered Manager 1 |
| | Full name: Georgina Elizabeth Starnes |

| | | |
|---|--|-------------------------------------|
| <p>(if applicable)⁴ <i>Full name, business address, telephone number and email address of each registered manager.</i></p> <p><i>For each registered manager, state which regulated activities and location(s) they manage.</i></p> <p><i>Copy and paste the sub-section if they are more than two registered managers</i></p> | Proportion of working time spent at each location (for job share posts only): | |
| | Contact details: | |
| | Business address: St. Catherine's Hospice Malthouse Road Crawley West Sussex RH10 6BH | |
| | Telephone: 01293 447333 | |
| | Email: GinaStarnes@stch.org.uk | |
| | Locations: St. Catherine's Hospice Malthouse Road Crawley West Sussex RH10 6BH | |
| | AND: St Catherine's Hospice (Surrey) c/o Dormers Foxon Lane Caterham Surrey CR3 5SG | |
| | Regulated activities: | |
| | Treatment of disease, disorder or injury | |
| | Diagnostic and screening procedures | |
| Transport services, triage and medical advice provided remotely. | | |
| <p>Service user band(s) at this location⁵</p> <p>Use <input checked="" type="checkbox"/></p> | Learning disabilities or autistic spectrum disorder | <input type="checkbox"/> |
| | Older people | <input checked="" type="checkbox"/> |
| | Adults | <input checked="" type="checkbox"/> |

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|--|---|--------------------------|
| | Children 0-3 years | <input type="checkbox"/> |
| | Children 4-12 years | <input type="checkbox"/> |
| | Children 13-18 years | <input type="checkbox"/> |
| | Mental health | <input type="checkbox"/> |
| | Physical disability | <input type="checkbox"/> |
| | Sensory impairment | <input type="checkbox"/> |
| | Dementia | <input type="checkbox"/> |
| | People detained under the Mental Health Act | <input type="checkbox"/> |
| | People who misuse drugs and alcohol | <input type="checkbox"/> |
| | People with an eating disorder | <input type="checkbox"/> |
| | Whole population | <input type="checkbox"/> |
| | None of the above Please give details: | <input type="checkbox"/> |

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| Regulated activity 3 <i>As shown on your certificate of registration</i> | Transport services, triage and medical advice provided remotely |
| Services <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i> | Hospice services |
| Locations <i>As listed on your certificate of registration. Please repeat the section below for each location for this regulated activity</i> | |
| Location 1: | |

| | |
|--|---|
| Name of location | St Catherine's Hospice, Crawley |
| Address line 1 | Malthouse Road |
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| Address line 4 | West Sussex |
| Address line 5 | RH10 6BH |
| Brief description of location² | <p>In Crawley have an in-patient unit with two wards. We try to make the environment welcoming and relaxed. We staff the wards to nurse up to 18 patients, allowing nurses more time to spend with patients and relatives. Each ward has single rooms, four-bedded bays and deep Jacuzzi baths. Most of the rooms open out on to the garden and paved patio area to allow easy access to the peace and tranquillity of the gardens. We also have a relatives' room where family members, friends and carers can stay overnight.</p> <p>The Crawley hospice is accessible to disabled visitors via ramp and automatic doors. There are disabled toilets. There is a baby change facility.</p> <p>Day Services are available at both our Crawley and Surrey sites. The day services provided include day hospice, access to outpatient support and groups. Day hospice is an integral part of the care we offer but is not necessarily right or suitable for every patient. It provides a friendly and supportive environment to explore and address any worries or anxieties. It is also an opportunity to meet up with other people in a similar situation, and to give family and carers a short break.</p> <p>Available on both the Crawley and Surrey sites, the Day Services team includes nurses and experienced volunteers. The day services at Crawley looks after up to 15 patients per day, and at the Surrey site 10 patients.</p> <p>St Catherine's Hospice (Surrey) leases the wing in Dormers from Surrey County Council. Dormers is a care home registered to provide older persons care and dementia care and is registered with the CQC independently and has its own registered manager.</p> |
| No of approved places/beds (not NHS)³ | 18 |
| Name and contact details of registered manager(s) | Registered Manager 1 |
| | Full name: Georgina Elizabeth Starnes |

| | | |
|---|--|-------------------------------------|
| <p>(if applicable)⁴ <i>Full name, business address, telephone number and email address of each registered manager.</i></p> <p><i>For each registered manager, state which regulated activities and location(s) they manage.</i></p> <p><i>Copy and paste the sub-section if they are more than two registered managers</i></p> | Proportion of working time spent at each location (for job share posts only): | |
| | Contact details: | |
| | Business address: St. Catherine's Hospice Malthouse Road Crawley West Sussex RH10 6BH | |
| | Telephone: 01293 447333 | |
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| | Locations: St. Catherine's Hospice Malthouse Road Crawley West Sussex RH10 6BH | |
| | AND: St Catherine's Hospice (Surrey) c/o Dormers Foxon Lane Caterham Surrey CR3 5SG | |
| | Regulated activities: | |
| | Treatment of disease, disorder or injury | |
| | Diagnostic and screening procedures | |
| Transport services, triage and medical advice provided remotely | | |
| | | |
| <p>Service user band(s) at this location⁵ Use <input checked="" type="checkbox"/></p> | Learning disabilities or autistic spectrum disorder | <input type="checkbox"/> |
| | Older people | <input checked="" type="checkbox"/> |
| | Adults | <input checked="" type="checkbox"/> |

| | | |
|--|---|--------------------------|
| | Children 0-3 years | <input type="checkbox"/> |
| | Children 4-12 years | <input type="checkbox"/> |
| | Children 13-18 years | <input type="checkbox"/> |
| | Mental health | <input type="checkbox"/> |
| | Physical disability | <input type="checkbox"/> |
| | Sensory impairment | <input type="checkbox"/> |
| | Dementia | <input type="checkbox"/> |
| | People detained under the Mental Health Act | <input type="checkbox"/> |
| | People who misuse drugs and alcohol | <input type="checkbox"/> |
| | People with an eating disorder | <input type="checkbox"/> |
| | Whole population | <input type="checkbox"/> |
| | None of the above Please give details: | <input type="checkbox"/> |

Notes:

1. Regulated activity – If you use a combined statement of purpose, repeat the information for each of the regulated activities for which you are registered. You can do this by copying and pasting the whole regulated activity table.

2. Locations – For each location registered for a particular regulated activity (including your headquarters), please provide a brief description, including whether the services at that location are specifically adapted or suitable for people with particular needs or where you can meet requirements for special facilities or staffing. You can do this by copying and pasting the relevant lines for each location. You may also give details around ‘listed buildings’, shared occupancy, and special facilities (for example hydrotherapy pools).

3. Overnight beds – If the location provides overnight beds, please state the number.

4. Registered manager(s) – Where the regulated activity is managed by a registered manager(s), please enter his or her full name, contact address (if different from the location address), telephone number and email address. Please state how much time is spent managing the regulated activities where more than one manager is in post for each location. This may be in days or hours. Where the regulated activity has no separate manager but is managed directly by the provider, leave the box empty.

5. Service user band(s) – Tick all the boxes that describe the service user needs or groups of people who use your service.