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# Integrated Governance Framework: Appendix 8 StCH Statement of Purpose

### Statement of purpose

Health and Social Care Act 2008

Part 1

The provider's name, legal status, address and other contact details Including address for service of notices and other documents Please first read the guidance document Statement of purpose: Guidance for providers

Statement of p	urpose, Part 1
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Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and	legal status					
Full name <sup>1</sup>	St Catherine	's Ho	spice Limited			
CQC provider ID	1-101728613	3				
Legal status <sup>1</sup>	Individual		Partnership	Organisation	Χ	

2. Provider's address, including for service of notices and other documents			
Business address <sup>2</sup>	Grace Holland Avenue		
Town/city	Pease Pottage		
County	West Sussex		
Post code	RH11 9SF		
Business telephone	01293 447 333		
Electronic mail (email) <sup>3</sup>	samfarr@stch.org.uk		

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email		
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Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the

<sup>&</sup>lt;sup>1</sup> Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

<sup>&</sup>lt;sup>3</sup> Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full r	names of all the partners in a partnership
Names:	

# **Statement of purpose**

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document Statement of purpose: Guidance for providers.

### Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

St Catherine's Hospice is a charity dedicated to providing specialised end-of-life care to local people, their families and carers.

### Our vision:

A world where everyone can face death informed, supported and pain free.

### Our mission:

Provide outstanding care and support to more people, underpinned by education and research with a commitment to working in partnership.

The aims and objectives of our current (2019-2025) strategy are:

- 1. Build on our current level of expertise and develop services to take full advantage of the additional space at our new hospice.
- 2. Increase provision to 24 beds and provide respite and/or stepdown care.
- 3. Align our community service with NHS community provision and work alongside health and social care colleagues to provide end-of-life care.
- 4. Work with others to meet the needs of people with frailty and multiple conditions, particularly those in care homes, as they approach end-of-life.
- 5. Enhance wellbeing services so more people facing end-of-life can have as good a quality of life as possible, for the time they have remaining.
- 6. Improve the confidence and resilience of carers to help them provide the best possible care and support them throughout bereavement.

The strategy was refreshed in 2023 with the following agreed priorities:

### Provide a good death for everyone we care for.

Everyone needing end of life care, across all our communities, should be able to experience a good quality of care, whether they be at home, in a care home, or in a hospice bed.

### Focus on wellbeing, including bereavement.

Wellbeing will be integral to St Catherine's. We will treat people as individuals, tailor their care, support those close to them and treat them as a whole person.

### Develop models of care.

Increase and improve our reach through integration with the health and care system, collaboration with hospices and work alongside health and social care colleagues to provide end of life care.

# Statement of purpose

Health and Social Care Act 2008

## Part 3

# Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

The information below is for location no.:	1	of a total of:	1	locations
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Name of location	St Catherine's Hospice	
Address	Grace Holland Avenue	
	Pease Pottage	
	West Sussex	
Postcode	RH11 9SF	
Telephone	01293 447 333	
Email	samfarr@stch.org.uk	

### **Description of the location**

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The service relocated to its new, purpose-built hospice site in November 2023. The site is situated in a newly built residential community, close to Junction 11 of the M23 and Pease Pottage Services. The hospice is well served by public transport and road links. All services offered by the hospice are provided at or run from this site:

- 24-bed inpatient unit (IPU) for end-of-life care, symptom control and respite care. All bedrooms are all en suite; some also contain a small, seated area for use by patients and their visitors; and, each room has its own self-contained outside space.
- Community and practical care nursing teams to provide advice and practical support in patients' own homes (including care homes)
- Therapy service (i.e. occupational therapists, physiotherapists) available for inpatients and patients in the community
- Multidisciplinary team outpatient clinics
- Counselling service
- Spiritual care
- Bereavement support
- Welfare advice
- 7-days a week telephone triage service providing information, advice and support to patients, carers, and health professionals.

The site provides level access to disabled visitors and has powered doors. There are disabled toilets and baby change facilities.

No of approved places / overnight beds (not NHS)	24
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CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65	Х	Adults aged 65+			X	
Mental health		Sensory impairment				
Physical disability		People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol				
People with an eating disorder		Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18		
The whole population		Other (please specify	belov	v)		

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	Х
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	Х
Registered Manager(s) for this regulated activity: Samantha Anne Farr	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	

# Statement of purpose

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Part 4

# Registered manager details

Including address for service of notices and other documents

Please first read the guidance document Statement of purpose: Guidance for providers

The information below is for manager number:  1 of a total of: 1	Managers working for the provider shown in part 1
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1. Manager's full name Samantha Anne Farr	
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2. Manager's contact details		
Business address	St Catherine's Hospice, Grace Holland Avenue	
Town/city	Pease Pottage	
County	West Sussex	
Post code	RH11 9SF	
Business telephone	01293 447 333	
Manager's email address <sup>1</sup>		
samfarr@stch.org.uk		

Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

# 3. Locations managed by the registered manager at 1 above (Please see part 3 of this statement of purpose for full details of the location(s)) Name(s) of location(s) (list) Percentage of time spent at this location St Catherine's Hospice – Grace Holland Avenue 100%

4. Regulated activity(ies) managed by this manager			
Personal care			
Accommodation for persons who require nursing or personal care			
Accommodation for persons who require treatment for substance abuse			
Accommodation and nursing or personal care in the further education sector			
Treatment of disease, disorder or injury			
Assessment or medical treatment for persons detained under the Mental Health Act			
Surgical procedures			
Diagnostic and screening procedures			
Management of supply of blood and blood derived products etc			
Transport services, triage and medical advice provided remotely			
Maternity and midwifery services			
Termination of pregnancies			
Services in slimming clinics			
Nursing care			
Family planning service			
5. Locations, regulated activities and job shares			
Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.			
Please also describe below any job share arrangements that include or affect this man	nager.		
Not applicable			