

Information about Funeral Directors, Crematoria and Registrars



Content

Useful information to help arrange a funeral



Choices

One of the first choices you will be asked to make is whether the deceased's remains are to be cremated or buried. In either case the Funeral Director will guide you through the whole procedure.

Funeral services

The person arranging the service may choose any form of service. If you do not want any form of religious ceremony, the British Humanist Association can give advice on a non-religious (secular) service.

1 Gower Street, London WC1E 6HD Tel: **020 7079 3580**

website: www.humanism.org.uk

If you do not want a service of any kind, the Funeral Director can arrange for burial or cremation without any form of service.

The Natural Death Centre

can give advice on environmentally friendly burials, as well as on inexpensive funerals that do not need the services of a Funeral Director.

12a Blackstock Mews, Blackstock Rd, London N4 2BT

Helpline: **01962 712690** website: www.naturaldeath.org.uk

National Association of Funeral Directors

Any Funeral Director who is a member of the NAFD is required to abide by a stringent Code of Practice and is monitored regularly to ensure high quality service is maintained. 618 Warwick Road, Solihull B91 1AA

Tel: **0845 230 1343** Email: info@naafd.org.uk website: www.nafd.org.uk

The Society of Allied and Independent Funeral Directors

The Society has a code of practice for its members.

3 Bullfields, Sawbridgeworth, Herts CM21 9DB Tel: **0845 230 6777**



St Catherine's Hospice is not responsible for the advice or services these groups may provide.

Most Funeral Directors will have catalogues of coffins and caskets, which will vary enormously in price. Typically a coffin will cost from around £400 to several thousands of pounds. Coffins can be bought more cheaply on the internet. There is a huge range of choice in coffin styles from the traditional six-sided wooden Coventry style to eco-friendly caskets made of recycled paper and card in a variety of shapes and styles. Coffins can be bought already decorated or plain coffins bought to be decorated by family and friends.

Some coffins are not suitable for cremators and there are strict rules governing the things that can be placed inside the coffin with the deceased before cremation, e.g. nothing made of glass or most plastics. The Funeral Director or crematorium staff will advise.

Burials, including burial of cremated remains, can take place in municipal cemeteries, churchyards (not so common now as many churchyards are full), woodland burial sites and even in one's own garden. Special permissions are required for the latter and the grave must be registered on the deeds of the property.

NB If you choose this option and then decide to move away, you cannot exhume the body and take it with you to rebury in your new home.

Burial at sea is permissible in two areas off the South Coast. Special permission must be obtained and a boat chartered. There are strict rules that apply regarding coffin design and weighting. You can contact the Marine Licensing Team on **0300 123 1032** for further information about this.



The scattering of ashes can be done almost anywhere with the landowner's permission. The same applies to scattering ashes in watercourses, e.g. rivers, streams and lakes. The permission of the local water authority should be obtained beforehand as many watercourses are tapped to provide drinking water for public consumption. The scattering of ashes is banned in many popular beauty spots, owing to the adverse effect on local flora that cremated remains have.

Football and rugby clubs and other popular sporting venues often have a specially reserved area of grass for the scattering of ashes – this will not be on the pitch or track itself.

Overseas arrangements: There are strict rules governing the transportation of bodies and cremated remains across international boundaries. These vary from country to country. The Funeral Director, or the relevant Embassy or Consulate, will advise you on regulations and costs.

Costs

Normally Funeral Directors will ask for a deposit to cover their disbursements (i.e. fees paid to other agencies such as crematorium, cemetery, church, minister) and will then let you have an itemised invoice two to four weeks after the funeral.

Check to see if the person had made any plans to pay for their own funeral. There may be funds available through money the person has left behind, or through a pension that they may have paid into during their life, or a pre-paid funeral plan may be in existence. Although any money held in the deceased's own account will be frozen, most banks and building societies will release the funds to pay for the funeral to the Executor or next of kin. There may be help available towards the funeral costs from the Social Fund, but this depends on individual circumstances. Contact your local Jobcentre Plus office.



Burials

Costs of burials are significantly higher than cremations, as a grave plot must be bought. Plots start at around £1,500 (plus all the other usual fees), or double that if the deceased lived outside the cemetery's 'catchment area'.

Plots can be single, double or triple depth for one, two or three bodies. This must be decided when purchasing the plot as, for example, a single plot cannot be changed to a double once a body is interred (buried) in the grave. It is illegal to disturb a body once it is laid to rest. There are legal requirements on the depth of soil covering coffins before another coffin can be placed above it in the same grave. A triple grave will be very deep to begin with.

Cemeteries and churchyards have strict rules that apply to the erection of monuments and gravestones. Details must be checked with the cemetery or crematorium staff beforehand to avoid the very real upset that ensues if the wrong type of plot is purchased.

Cremations

A very simple cremation can be arranged at a cost of approximately £2,400. Pre-paid funeral plans The phrase 'pre-paid' is slightly misleading. This is where a person will have approached a Funeral Director and paid for their funeral in advance through a form of insurance. The fee is calculated on the costs applicable on the day the plan is started but the charges made by crematoria, churches and other agencies usually increase by a small amount each year. As a result there will normally be a 'top-up' fee charged to cover those increases. The amount of this top-up fee will depend on how costs have increased since the plan began.

Advice

If you need advice on how to apply for financial support or to arrange a funeral please speak to the hospice's Welfare Advisor, Jackie Blackman, or the Spiritual Care Lead, Lisa Rainier, who will help you as much as they can. Both can be contacted at the Patient and Family Support Team office on **01293 447343** or via email at pfst@stch.org.uk



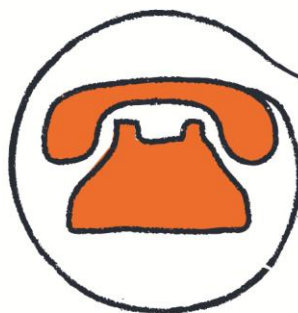
Arranging a funeral collection

Funeral Directors will talk to you about issuing a funeral notice and how to organise donations to the hospice should you prefer this in lieu of flowers. Most Funeral Directors have a stock of our special In Memory envelopes. Alternatively please call or email us using the contact details below to request these.

Some people choose to set up an online remembrance page, using it to announce a funeral for family and friends and to collect donations for those that cannot attend the service. The web address for this can then be printed at the back of the Order of Service. For help with setting up a remembrance page or to order In Memory envelopes please contact us.

Individual Giving Team

Tel: **01293 447360** Email: remembering@stch.org.uk
www.stch.org.uk/treasuredmemories





Contact details for Funeral Directors, Crematoria and Registrars





Funeral Directors

Banstead:

W. A. Truelove & Son,
121 High Street SM7 2NS

01737 212160

Billingshurst:

Freeman Brothers,
31 High Street RH14 9PP

01403 785133

Burgess Hill:

William Collins & Son,
43 Station Road RH15 9DE

01444 871515

C & T Radmall,
223 London Road RH15 9QU

01444 871212

CPJ Field & Co,
87 Junction Road RH15 0JL

01444 239427

P J Toop, 111 Lower Church
Road RH15 9AA

01444 239869

Caterham:

W A Truelove & Son,
187 Croydon Road CR3 6PH

01883 345345

B C Baker & Son,
15-17 High Street CR3 5UE

01883 343219

A & D Pink,
72 High Street CR3 5UD

01883 341324

Caterham Funeral Parlour,
79 Croydon Road CR3 6PD

01883 347660

Crawley:

Ballard & Shortall, 10 Haslett
Avenue West RH10 1HS

01293 520011

Francis Chappell & Sons,
8 Grand Parade,
High Street RH10 1BU

01293 521407



The Martins,
38 Broadfield Barton,
Broadfield RH11 9BA
01293 552345

Cooperative Funeralcare,
209 Three Bridges Road
RH10 1LG
01293 544608

Freeman Brothers,
Holly Lodge, 25-27
Brighton Road RH10 6AE
01293 888118

Jordan & Sullivan,
2 Peterhouse Parade,
Grattons Drive RH10 3BA
01293 881517

Coulsdon:
W A Truelove & Son,
55 Chipstead Valley Road
CR5 2RB
0208 660 2620

Rowland Brothers,
9 The Parade,
Old Coulsdon CR5 1EH
01737 555202

Cuckfield:
J & R Matthews, 1 Old Talbot
House, High Street RH17 5JX
01444 441515

Dorking:
Sherlock & Sons Ltd, Trellis House,
190 South Street RH4 2ES
01306 882266

East Grinstead:
Francis Chappell & A G Rice,
79 High Street RH19 3DD
01342 321968

Ballard & Shortall,
Homelea, Lingfield Road
RH19 2HA
01342 323092

R Medhurst
01342 315880

Forest Row:
Ballard & Shortall,
12 Hartfield Road RH18 5DN
01342 822120



Godstone:

Stoneman & Sons,
45 High Street RH9 8LS
01883 740123

Hartfield:

R Medhurst, Vine House
TN7 4AD
01892 770253

Hassocks:

Bowley Funeral Services,
30 Keymer Road BN6 8AN
01273 841711

Frank Davey & Co,
153 High Street ,
Hurstpierpoint BN6 9PU
01273 832179

Haywards Heath:

R A Brooks,
35 Wivelsfield Road
RH16 4EN
01444 454391

P & S Gallagher, Fraser
House, Triangle Road
RH16 4HW
01444 451166

Paul Masson Funerals,
42-26 Queens Road
RH16 1EE
01444 410770

Henfield:

David R Mayston,
44 Furners Mead BN5 9JA
01273 495584

C & T Radmall,
2 Stanmore House,
High Street BN5 9JJ
01273 494577

Horley:

Ballard & Shortall,
69 Victoria Road RH6 7QH
01293 820377

Bateman Funeral Services,
Hereford House, 7 Massetts Rd
RH6 7PR
01293 825266

Horsham:

Freeman Brothers,
9 North Parade RH12 2BP
01403 254590



C & T Radmall,
3-4 Shelley House,
Bishopric RH12 1QF
01403 257444

Ballard & Shortall,
1 Wellington Road, Horsham
RH12 1DD
01403 257243

Limpsfield:

Ebbutt Funeral Service,
High Street RH8 0DR
01883 713767

Lindfield:

Masters & Son, Lewes Road
RH16 2LE
01444 482107

Alex Jones Funeral Directors,
1 East Grinstead Road
RH7 6EP
01342 832534

Ballard & Shortall,
29 High Street RH7 6AA
01342 834925

Alex Jones Funeral Directors,
92 Station Rd East, Oxted
RH8 0QA
01883 730383

W A Truelove & Son,
49 Station Road East, Oxted
RH8 0AX
01883 732000

Redhill:

Stoneman & Sons, Doran Court,
Reigate Road
RH1 6AZ
01737 763456

Reigate:

Cooperative Funeralcare,
9 Prices Lane, Woodhatch
RH2 8BB
01737 240290

Stoneman & Sons,
49 Bell Street
RH2 7AQ
01737 763456

W A Truelove,
26 Church Street
RH2 0AN
01737 221409



Crematoria in our area





Crematoria

Brighton Downs:

99 The Lodge, Hartington
Road, Brighton

BN2 3PL

01273 601601

Brighton Woodvale:

Lewes Road, Brighton

BN2 3QB

01273 604020

Croydon:

Mitcham Road, Croydon

CR9 3AT

0208 684 3877

Eastbourne:

Hide Hollow,

Eastbourne

BN23 8AE

01323 766536

Leatherhead:

Randalls Park,

Randalls Road, Leatherhead

KT22 0AG

01372 363181

Surrey & Sussex:

Balcombe Road,

Crawley

RH10 3NQ

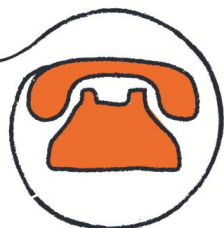
01293 882345

Worthing:

Findon Road, Worthing

BN14 0RG

01903 872678



Registration of Births, Deaths and Marriages

Brighton:

The Town Hall,
Bartholomews, Brighton
BN1 1JA
01273 292016

Crawley:

Southgate Avenue,
Crawley
RH10 6HG
01243 642122

Caterham:

The Library, Stafford Road,
Caterham
CR3 6JG
0300 200 1002

East Grinstead:

The Library, West Street,
East Grinstead
RH19 4EY
01243 642122



Haywards Heath:

County Offices,
Oaklands Road
RH16 1SU
01243 642122

Horsham:

Park House,
North Street, Horsham
RH12 9SB
01243 642122

Leatherhead:

The Mansion, Church Street,
Leatherhead
KT22 8DP
0300 200 1002

Lewes:

Southover Grange,
Southover Road, Lewes
BN7 1TP
01273 475589

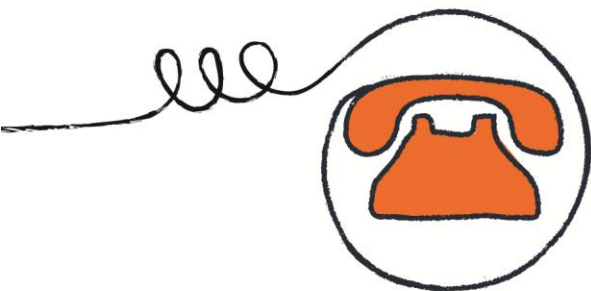
Reigate:

The Library,
Bancroft Road, Reigate
RH2 7RP
0300 200 1002

Worthing:

Town Hall,
Chapel Road, Worthing
BN11 1HA
01243 642122

If it would be helpful to have this leaflet in another format or language please call the main hospice switchboard on 01293 447333.



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West Sussex RH10 6BH

01293 447333

www.stch.org.uk

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t [@stchospice](https://twitter.com/stchospice)

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