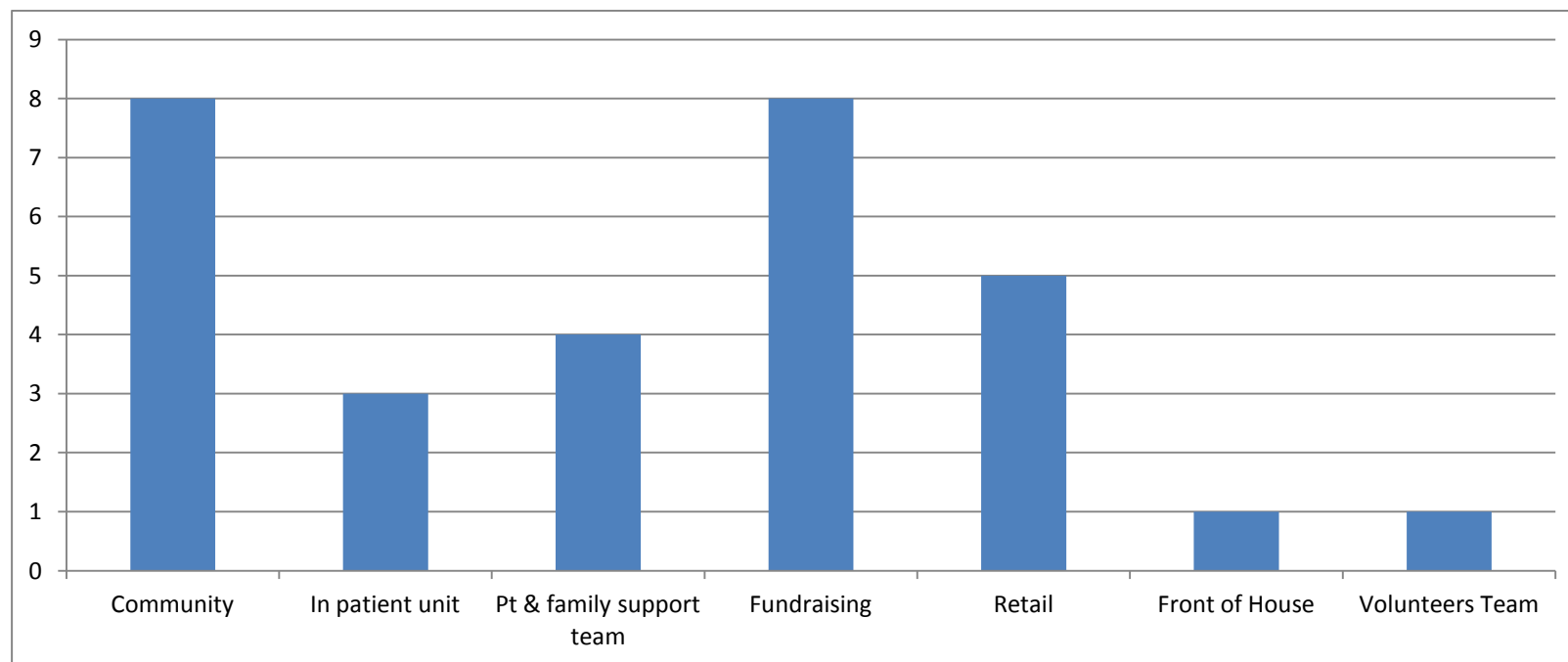


Subject: Overview of complaints received 2018/19
Author: Jane Abbott, Head of Quality & Data Protection
Purpose: for information

This paper provides an overview of complaints received 1 April 2019- 31 March 2019. A total of 30 complaints were received during the period.

1. Complaints by department



2. Complaints by subject

