



Care  
Compassion  
Understanding

# Significant Event Analysis in a hospice setting

Dr Amanda Gregory, Consultant Palliative Medicine  
Laura Myers, Lecturer Practitioner

## Introduction

Significant Event Analysis (SEA) allows the opportunity for a team to come together and reflect on a clinical event that has had significant impact for them, in either a positive or negative way. SEA was introduced for all clinical staff in 2010 in recognition that it forms an important part of clinical governance.

## Development of guidance

- How significant events may be identified
- How sessions would be structured and facilitated
- Ground rules
- Background to the role of SEA in the clinical setting
- Pathways for staff support

## Deciding on a significant event

- The significant event to be discussed and session facilitator are decided at the Implementing Clinical Governance Group (ICGG) meeting
- Dates are issued in advance for the year
- All staff are invited to contribute a significant event for consideration.

## Examples of topics covered

- Management of terminal agitation
- Vulnerable adults
- Communication and boundaries
- Expectations – staff and patients
- Capacity
- Preferences

## What we have learned

- There is a need to link SEA outcomes/learning back into the governance through ICGG as a standing agenda item
- We recognised the need to develop the link between SEA learning outcomes and staff education and aim to have an education team member at each session

## The future

Formal feedback questionnaire disseminated to all staff

- SEA is well attended and staff said they enjoy the sessions
- More challenge expected
- Consider timing and how it's publicised
- Time for reflection

For further information contact  
Dr Amanda Gregory on  
[amandagregory@stch.org.uk](mailto:amandagregory@stch.org.uk)

St Catherine's Hospice  
Malthouse Road, Crawley RH10 6BH

[www.stch.org.uk](http://www.stch.org.uk)

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