Significant Event Analysis in a hospice setting

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Introduction

Significant Event Analysis (SEA) allows the opportunity for a team to come together and reflect on a clinical event that has had significant impact for them, in either a positive or negative way. SEA was introduced for all clinical staff in 2010 in recognition that it forms an important part of clinical governance.

Development of guidance

- How significant events may be identified
- How sessions would be structured and facilitated
- Ground rules
- Background to the role of SEA in the clinical setting
- Pathways for staff support

Deciding on a significant event

- The significant event to be discussed and session facilitator are decided at the Implementing Clinical Governance Group (ICGG) meeting
- Dates are issued in advance for the year
- All staff are invited to contribute a significant event for consideration.

Examples of topics covered

- Management of terminal agitation
- Vulnerable adults
- Communication and boundaries
- Expectations – staff and patients
- Capacity
- Preferences

What we have learned

- There is a need to link SEA outcomes/learning back into the governance through ICGG as a standing agenda item
- We recognised the need to develop the link between SEA learning outcomes and staff education and aim to have an education team member at each session

The future

Formal feedback questionnaire disseminated to all staff
- SEA is well attended and staff said they enjoy the sessions
- More challenge expected
- Consider timing and how it’s publicised
- Time for reflection

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