

Bereavement Booklet

Information for after someone has died



Content

Practical information on what to do when someone has died

Contents

Registering a death	3
To do list	6
Arranging a funeral service	8
Contact details for funeral directors, crematoria and registrars	14
Welfare service	20
How you might feel after someone has died	21
Bereavement support	23
Other organisations offering support	25
How to find us/directions	27





Registering a death

The death should be registered by the Registrar for the area in which your relative died. For this hospice, the Registrar is at:

Registrar of Births and Deaths

Crawley Register Office
Southgate Avenue
Crawley
RH10 6HG

Please telephone **01243 642122** to make an appointment

Office hours:

Monday to Friday
9.30am - 1.00pm
2.00pm - 4.30pm

You can also use the online booking system to make an appointment to visit the Registrar: www.westsussex.gov.uk/registration

Before the Registrar can take any information from you, he/she must see the death certificate issued by the doctor, or by the Coroner if there has been a post mortem.

There are charges for death certificates which need to be paid by cheque or postal order. The charges are £4 for each copy supplied on the day of registering and £10 per copy for any supplied at a later date.

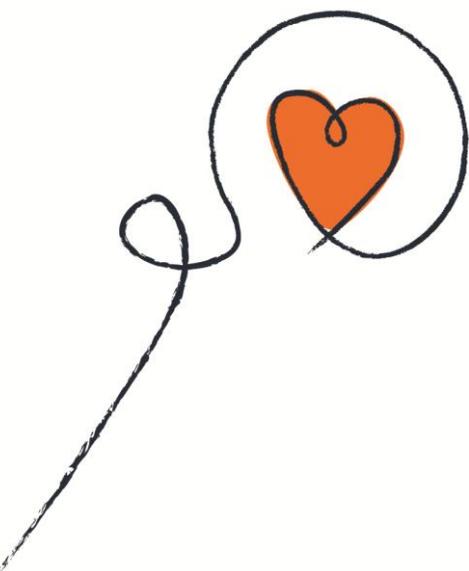


If it is difficult for you to travel to the correct Registrar's office to register the death, you can go to a Registrar in a more convenient place in England or Wales. They will not be able to register the death, or give you the funeral director's certificate or death certificate, but they will pass the details to the correct Registrar for the area where the person has died.

The certificates will be posted to you a few days later. This may cause delays for you in organising the funeral.

Before you decide whether to go to a Registrar's office outside the area in which the death took place, it would be a good idea to tell the following people:

The Funeral Director who is arranging the burial or cremation.
The Registrar for the district where the death took place who will have to register the death.





Information required to register a death Aide Memoire

Full name of deceased.....

The place and date of death.....

Previous surnames.....
(if deceased was a woman who had been married)

Place and date of birth

Occupation of deceased

Occupation of husband.....
(if deceased was a married woman or widow)

Deceased's usual address

.....

.....

Date of birth of surviving widow/widower

(if deceased was married)

Details of Pension/Allowance from DWP.....

.....

The deceased's medical card, birth and marriage certificates should be handed to the Registrar.



To do list

Things to return:

The person's passport needs to be returned to your nearest Passport Office. See www.gov.uk/browse/citizenship/passports or telephone 0300 222 0000

The person's driving licence and/or the car registration document (V5C) to DVLA.

Driving licence sent to:

DVLA, Swansea SA99 1AB

V5C sent to:

DVLA, Swansea SA99 1ZZ

See www.gov.uk/tell-dvla-about-bereavement or telephone **0300 790 6801**

Membership cards of any clubs/associations

Library books

NHS or hospice equipment (wheelchairs, beds, toilet aids etc).

Disabled parking permit (blue badge) should be returned to the relevant County Council offices

NHS prescription exemption certificate (address is on the reverse of the card)

European Health Insurance Card (address is on the reverse of the card).

'**Tell Us Once**' is a service that reports a death to most government organisations in one go, including some listed here on Page 7. Please note, this service is not available in all local authorities so please check the website page for full details - www.gov.uk/after-a-death or telephone 0800 085 7308.



People to tell:

Any hospital the person may have been attending

Their GP

The person's solicitor, if they hold a copy of the will

Jobcentre Plus or the Pension Service

(The Registrar should normally notify these departments)

The person's car insurance company.

Check if you are a named driver as you may not now be insured

Gas, electricity and water suppliers if the deceased's name appeared on the bill

Telephone and internet providers if the deceased's name appeared on the bill

A comprehensive booklet entitled 'What to do after a death' is generally available from the Registrar on request.

Local council for Council Tax, tenancy issues, returning bus pass, Lifeline pendant alarms, fall alarms etc.

Person's bank or building society, insurance companies and private pension providers

Post Office if the post needs redirecting

Companies the person may have had shares with Mortgage provider
Credit card provider

National Savings and Investments if any Premium Bonds or Post Office bonds are held

TV licensing, telephone
0300 790 6131

Land Registry if the deceased was an owner or joint owner of a property. www.landregistry.gov.uk or telephone **0300 006 0411**.



Arranging a funeral service

Funeral services can be arranged by anyone but the simplest and most efficient way is to engage the services of a Funeral Director. A list of Funeral Directors and their contact details are provided on page 14 of this booklet and these are updated annually.

It is often helpful for families to get together and discuss the funeral so that everybody's wishes can be heard and taken into account. The hospice Spiritual Care Team can help in this discussion. The discussion should include:

Where the funeral service should be held: in a church or other religious building, a cemetery or crematorium chapel, or in the open-air at the graveside in a cemetery or woodland burial site.

How to get to the venue: think about how many vehicles you will need: a traditional cortege with motor hearse and limousines, a horse drawn hearse and

limousines, or just a motor hearse and everybody makes their own way to the venue.

Who is to conduct the service?

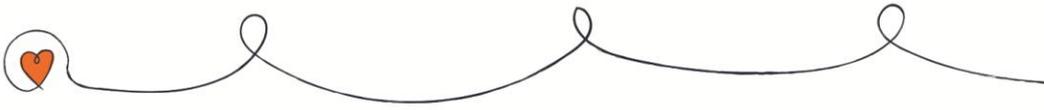
This can be a family member or friend, a clergyperson or other faith leader, a humanist funeral celebrant, etc.

Selecting music to enter and leave the chapel/church, and/or to listen to during the service in a time of reflection. Hymns or songs to be sung: from none at all to usually a maximum of three, depending on the venue and the time available, which is usually no more than 30 minutes in a crematorium chapel. A church service can be longer.

Readings (which can be any poetry or prose that is meaningful and relevant, not necessarily Bible readings).

Who among the circle of family and friends might be able to speak about the deceased (eulogy)

Whether you will want flowers from everyone, just family or donations in lieu of flowers. Is there to be a collection as people leave the service, and if there is, which the chosen charity will be.



Choices

One of the first choices you will be asked to make is whether the deceased's remains are to be cremated or buried. In either case the Funeral Director will guide you through the whole procedure.

Funeral services

The person arranging the service may choose any form of service. If you do not want any form of religious ceremony, the British Humanist Association can give advice on a non-religious (secular) service.

1 Gower Street, London WC1E 6HD Tel: **020 7079 3580**

website: www.humanism.org.uk

If you do not want a service of any kind, the Funeral Director can arrange for burial or cremation without any form of service.

The Natural Death Centre

can give advice on environmentally friendly burials, as well as on inexpensive funerals that do not need the services of a Funeral Director.

12a Blackstock Mews, Blackstock Rd, London N4 2BT

Helpline: **01962 712690** website: www.naturaldeath.org.uk

National Association of Funeral Directors

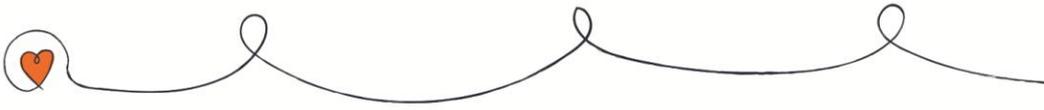
Any Funeral Director who is a member of the NAFD is required to abide by a stringent Code of Practice and is monitored regularly to ensure high quality service is maintained. 618 Warwick Road, Solihull B91 1AA

Tel: **0845 230 1343** Email: info@naafd.org.uk website: www.nafd.org.uk

The Society of Allied and Independent Funeral Directors

The Society has a code of practice for its members.

3 Bullfields, Sawbridgeworth, Herts CM21 9DB Tel: **0845 230 6777**



Funeralmap.co.uk has a collection of resources for when arranging a funeral.

Tel: **0845 004 8608** website: www.funeralmap.co.uk

St Catherine's Hospice is not responsible for the advice or services these groups may provide.

Most Funeral Directors will have catalogues of coffins and caskets, which will vary enormously in price. Typically a coffin will cost from around £400 to several thousands of pounds. Coffins can be bought more cheaply on the internet. There is a huge range of choice in coffin styles from the traditional six-sided wooden Coventry style to eco-friendly caskets made of recycled paper and card in a variety of shapes and styles. Coffins can be bought already decorated or plain coffins bought to be decorated by family and friends.

Some coffins are not suitable for cremators and there are strict rules governing the things that can be placed inside the coffin with the deceased before cremation, e.g. nothing made of glass or most plastics. The Funeral Director or crematorium staff will advise.

Burials, including burial of cremated remains, can take place in municipal cemeteries, churchyards (not so common now as many churchyards are full), woodland burial sites and even in one's own garden. Special permissions are required for the latter and the grave must be registered on the deeds of the property. NB If you choose this option and then decide to move away, you cannot exhume the body and take it with you to rebury in your new home.

Burial at sea is permissible in two areas off the South Coast. Special permission must be obtained and a boat chartered. There are strict rules that apply regarding coffin design and weighting. You can contact the Marine Licensing Team on **0300 123 1032** for further information.



The scattering of ashes can be done almost anywhere with the landowner's permission. The same applies to scattering ashes in watercourses, e.g. rivers, streams and lakes. The permission of the local water authority should be obtained beforehand as many watercourses are tapped to provide drinking water for public consumption. The scattering of ashes is banned in many popular beauty spots, owing to the adverse effect on local flora that cremated remains have.

Football and rugby clubs and other popular sporting venues often have a specially reserved area of grass for the scattering of ashes – this will not be on the pitch or track itself.

Overseas arrangements: There are strict rules governing the transportation of bodies and cremated remains across international boundaries. These vary from country to country. The Funeral Director, or the relevant Embassy or Consulate, will advise you on regulations and costs.

Costs

Normally Funeral Directors will ask for a deposit to cover their disbursements (i.e. fees paid to other agencies such as crematorium, cemetery, church, minister) and will then let you have an itemised invoice two to four weeks after the funeral.

Check to see if the person had made any plans to pay for their own funeral. There may be funds available through money the person has left behind, or through a pension that they may have paid into during their life, or a pre-paid funeral plan may be in existence. Although any money held in the deceased's own account will be frozen, most banks and building societies will release the funds to pay for the funeral to the Executor or next of kin. There may be help available towards the funeral costs from the Social Fund, but this depends on individual circumstances. Contact your local Jobcentre Plus office.



Burials

Costs of burials are significantly higher than cremations, as a grave plot must be bought. Plots start at around £1,500 (plus all the other usual fees), or double that if the deceased lived outside the cemetery's 'catchment area'.

Plots can be single, double or triple depth for one, two or three bodies. This must be decided when purchasing the plot as, for example, a single plot cannot be changed to a double once a body is interred (buried) in the grave. It is illegal to disturb a body once it is laid to rest. There are legal requirements on the depth of soil covering coffins before another coffin can be placed above it in the same grave. A triple grave will be very deep to begin with.

Cemeteries and churchyards have strict rules that apply to the erection of monuments and gravestones. Details must be checked with the cemetery or crematorium staff beforehand to avoid the very real upset that ensues if the wrong type of plot is purchased.

Cremations

A very simple cremation can be arranged at a cost of approximately £2,400.

Pre-paid funeral plans

The phrase 'pre-paid' is slightly misleading. This is where a person will have approached a Funeral Director and paid for their funeral in advance through a form of insurance. The fee is calculated on the costs applicable on the day the plan is started but the charges made by crematoria, churches and other agencies usually increase by a small amount each year. As a result there will normally be a 'top-up' fee charged to cover those increases. The amount of this top-up fee will depend on how costs have increased since the plan began.

Advice

If you need advice on how to apply for financial support or to arrange a funeral please speak to the hospice's Welfare Advisor, Jackie Blackman, or the Spiritual Care Lead, Lisa Rainier, who will help you as much as they can.



Arranging a funeral collection

Funeral Directors will talk to you about issuing a funeral notice and how to organise donations to the hospice should you prefer this in lieu of flowers. Most Funeral Directors have a stock of our special In Memory envelopes. Alternatively please call or email us using the contact details below to request these.

Some people choose to set up an online remembrance page, using it to announce a funeral for family and friends and to collect donations for those that cannot attend the service. The web address for this can then be printed at the back of the Order of Service. For help with setting up a remembrance page or to order In Memory envelopes please contact us.

Individual Giving Team

Tel: **01293 447360** Email: **remembering@stch.org.uk**

www.stch.org.uk/treasuredmemories



Contact details for Funeral Directors, Crematoria and Registrars

Funeral Directors

Banstead:

W. A. Truelove & Son,
121 High Street SM7 2NS
01737 212160

Billingshurst:

Freeman Brothers,
31 High Street RH14 9PP
01403 785133

Dandelion Farewells,
Church View, Wisborough Green,
RH14 0DY
01403 701001

Burgess Hill:

William Collins & Son,
43 Station Road RH15 9DE
01444 871515

C & T Radmall,
223 London Road RH15 9QU
01444 871212

CPJ Field & Co,
87 Junction Road RH15 0JL
01444 239427

P J Toop, 111 Lower Church Road
RH15 9AA
01444 239869

Caterham:

W A Truelove & Son,
187 Croydon Road CR3 6PH
01883 345345

B C Baker & Son,
15-17 High Street CR3 5UE
01883 343219

A & D Pink,
72 High Street CR3 5UD
01883 341324

Caterham Funeral Parlour,
79 Croydon Road CR3 6PD
01883 347660

Crawley:

Ballard & Shortall, 10 Haslett
Avenue West RH10 1HS
01293 520011

Francis Chappell & Sons,
8 Grand Parade, High Street
RH10 1BU
01293 521407



The Martins,
38 Broadfield Barton,
Broadfield RH11 9BA
01293 552345

Cooperative Funeralcare,
209 Three Bridges Road
RH10 1LG
01293 544608

Freeman Brothers,
Holly Lodge, 25-27
Brighton Road RH10 6AE
01293 888118

Jordan & Sullivan,
2 Peterhouse Parade,
Grattons Drive RH10 3BA
01293 881517

Coulsdon:
W A Truelove & Son,
55 Chipstead Valley Road
CR5 2RB
0208 660 2620

Rowland Brothers,
9 The Parade,
Old Coulsdon CR5 1EH
01737 555202

Cuckfield:
J & R Matthews, 1 Old Talbot
House, High Street RH17 5JX
01444 441515

Dorking:
Sherlock & Sons Ltd, Trellis House,
190 South Street RH4 2ES
01306 882266

East Grinstead:
Francis Chappell & A G Rice,
79 High Street RH19 3DD
01342 321968

Ballard & Shortall,
Homelea, Lingfield Road
RH19 2HA
01342 323092

R Medhurst
01342 315880

Forest Row:
Ballard & Shortall,
12 Hartfield Road RH18 5DN
01342 822120



Godstone:

Stoneman & Sons,
45 High Street RH9 8LS
01883 740123

Hartfield:

R Medhurst, Vine House
TN7 4AD
01892 770253

Hassocks:

Bowley Funeral Services,
30 Keymer Road BN6 8AN
01273 841711

Frank Davey & Co,
153 High Street ,
Hurstpierpoint BN6 9PU
01273 832179

Haywards Heath:

R A Brooks,
35 Wivelsfield Road
RH16 4EN
01444 454391

P & S Gallagher, Fraser
House, Triangle Road
RH16 4HW
01444 451166

Paul Masson Funerals,
42-26 Queens Road
RH16 1EE
01444 410770

Henfield:

David R Mayston,
44 Furners Mead BN5 9JA
01273 495584

C & T Radmall,
2 Stanmore House,
High Street BN5 9JJ
01273 494577

Horley:

Ballard & Shortall,
69 Victoria Road RH6 7QH
01293 820377

Bateman Funeral Services,
Hereford House, 7 Massetts Rd
RH6 7PR
01293 825266

Horsham:

Freeman Brothers,
9 North Parade RH12 2BP
01403 254590

C & T Radmall,
3-4 Shelley House,
Bishopric RH12 1QF
01403 257444

Cooperative Funeralcare,
36 East Street RH12 1HL
01403 750227



Ballard & Shortall,
1 Wellington Road, Horsham
RH12 1DD
01403 257243

Limpsfield:

Ebbutt Funeral Service,
High Street RH8 0DR
01883 713767

Lindfield:

Masters & Son, Lewes Road
RH16 2LE
01444 482107

Lingfield

Alex Jones Funeral Directors,
1 East Grinstead Road
RH7 6EP
01342 832534

Ballard & Shortall,
29 High Street RH7 6AA
01342 834925

Oxted

Alex Jones Funeral Directors,
92 Station Rd East, Oxted
RH8 0QA
01883 730383

W A Truelove & Son,
49 Station Road East, Oxted
RH8 0AX
01883 732000

Redhill:

Stoneman & Sons, Doran Court,
Reigate Road
RH1 6AZ
01737 763456

Reigate:

Cooperative Funeralcare,
9 Prices Lane, Woodhatch
RH2 8BB
01737 240290

Stoneman & Sons,
49 Bell Street
RH2 7AQ
01737 763456

W A Truelove,
26 Church Street RH2 0AN
01737 221409



Crematoria in our area

Brighton Downs:

99 The Lodge, Hartington
Road, Brighton
BN2 3PL
01273 601601

Leatherhead:

Randalls Park,
Randalls Road, Leatherhead
KT22 0AG
01372 363181

Brighton Woodvale:

Lewes Road, Brighton
BN2 3QB
01273 604020

Surrey & Sussex:

Balcombe Road,
Crawley
RH10 3NQ
01293 882345

Croydon:

Mitcham Road, Croydon
CR9 3AT
0208 684 3877

Worthing:

Findon Road, Worthing
BN14 0RG
01903 872678

Eastbourne:

Hide Hollow,
Eastbourne
BN23 8AE
01323 766536

Registration of Births, Deaths and Marriages

Brighton:

The Town Hall,
Bartholomews, Brighton
BN1 1JA
01273 292016

Caterham:

The Library, Stafford Road,
Caterham
CR3 6JG
0300 200 1002



Crawley:

Southgate Avenue,
Crawley
RH10 6HG
01243 642122

Leatherhead:

The Mansion, Church Street,
Leatherhead
KT22 8DP
0300 200 1002

East Grinstead:

The Library, West Street,
East Grinstead
RH19 4EY
01243 642122

Lewes:

Southover Grange,
Southover Road, Lewes
BN7 1TP
01273 475589

Haywards Heath:

County Offices,
Oaklands Road
RH16 1SU
01243 642122

Reigate:

The Library,
Bancroft Road, Reigate
RH2 7RP
0300 200 1002

Horsham:

Park House,
North Street, Horsham
RH12 9SB
01243 642122

Worthing:

Town Hall,
Chapel Road, Worthing
BN11 1HA
01243 642122



St Catherine's Hospice Welfare Service

The Welfare Advisor offers advice and practical help to families who have been bereaved.

This may include:

- stopping any benefits being paid to the deceased
- claiming bereavement benefits for the survivor
- help with funeral arrangements if required
- returning documents such as passport, driving licence or disabled parking badge on behalf of the family
- advising on action to take with bank and building society accounts and beginning the action required to obtain Probate.

There is no charge for this service.

For further information, please contact Jackie Blackman, Welfare Advisor, who is available between 8am and 2pm, Monday to Friday.

Telephone: **01293 447345** Email: jackieblackman@stch.org.uk

How you might feel after someone has died

After someone close to you has died, you may well go through a range of different emotions. People react in many different ways; there is not a set pattern to grief.

Grief is very painful. It won't go away in a few days or even a few months and although your feelings are personal to you, they will often be shared by others in similar circumstances. If you are able, it can be very helpful to talk to someone about how you feel. It won't change things, but it might put them into perspective.



So... what are some of the emotions you may feel?

Numbness/disbelief

At first you may:

Be in a state of shock

Find it difficult to believe

that it's really happened

Think you see the person

Carry on as though they

were still here.

This is perfectly normal.

Many people ask:

Why me?

Why him/her?

How could he/she leave
me alone?

What have I done to
deserve this?

These are very natural reactions and at different times you may feel anger towards different people, or even towards yourself. Your anger won't bring the person back but expressing and acknowledging how you feel may help you to learn to live with what is happening.

Guilt

You may feel guilt when you laugh at something, or for being so 'down in the dumps'. You may feel you are to blame and so try and punish yourself. Discussing these feelings with someone may help you see them in their true light.

Loneliness/isolation

Nobody can share exactly how you feel and this may make you feel isolated. Your relationship was unique and nothing can replace your loss. You may feel that you'll go on feeling like this forever, but your sadness and grief will change with time.

Panic/fear

During your grief you will need to readjust to living without the person who has died and you may need to take on some roles you've never had to do before. It is normal to feel worried about this and wonder how will I cope? Try not to pretend that everything is all right. Support is usually there if you can share how you feel.



Feeling unwell

Not sleeping, unable to eat, feeling faint, dizzy or 'out of sorts' - it's not surprising if you feel like this. Your body has had to deal with a big shock that will affect you physically as well as emotionally. If feeling unwell persists or gets worse, do go and see your family doctor who is there to help.

Wanting to change the situation

You might think making a big change such as a house move or disposing of possessions will ease your pain. However, the reality is that it can quite often make the situation worse. Decisions like this require time and careful thought, so give yourself space to think things through.

These are just a few illustrations of how you might feel. There are many more, and you may feel better for a while then something could trigger your feelings again. Emotions can feel very powerful and alternate quickly, although this is distressing, it is normal.

The important thing is that you talk about your feelings. You may feel that you don't want to burden your family and friends; if that is the case, there are people available to support and help you.





St Catherine's Hospice Bereavement Support

Support for families is available from the Patient and Family Support Team for up to five years* following the death of a loved one who was under the care of St Catherine's.

**exceptions are made for those under 18 at time of bereavement.*

Individual Support

Bereavement can be a difficult and bewildering time. If you feel you would like help in making sense of your loss and exploring how you might manage life in the future, or just an opportunity to share your thoughts with someone other than friends and family, we can offer individual one-to-one sessions either by our team of Counsellors/Student Counsellors or our Support Visitors, depending on your needs. All support is confidential and free of charge. Nine sessions are offered to each individual and they take place at the hospice site or, if needed, in your home. It may also be possible to arrange to meet somewhere else, for example at your GP surgery.

Memory Meadow

Join us in early summer for a celebration service at our St Catherine's Memory Meadow in Priory Park, Reigate. Our Memory Meadow is made up of traditional English flowers that have been especially chosen to attract wildlife like butterflies and bees. It offers a beautiful space for you to come together with others in your community to remember your loved one and celebrate their life.

Community Bereavement Support

St Catherine's supports two public community bereavement groups in Crawley and Oxted. We would recommend that you allow some time to elapse before you attend either of them and we will be sending you further information about the groups in due course. Please do feel free to contact the Patient and Family Support Team at any time if you would like to attend.



Tree of Light Service

This service of remembrance is held annually at K2 Leisure Centre in Crawley on a Sunday early in December. Other services are held in churches throughout the St Catherine's area around the same time. These services provide a unique and special opportunity to remember loved ones.

If you would like more information on any Bereavement Support Services, please call the Patient and Family Support Team on **01293 447343** and we will be very happy to discuss it with you.

If you find the phone unattended, please leave a short message on the confidential voicemail facility and your call will be returned as soon as possible. You can also email us at **PFST@stch.org.uk**.



Other organisations offering support and information

Cruse Bereavement Care

Supports anyone bereaved by death to understand their grief and cope with their loss; provides counselling support; offers information, advice, education and training services.

Day by Day Helpline: **0844 477 9400**

Tel: **020 8939 9530** for advice on local branches

Email: helpline@cruse.org.uk

Website: www.crusebereavementcare.org.uk

Cruse for Young Persons

Hope Again is the youth website of Cruse Bereavement Care. It is a safe place, where young people who are facing grief can share their stories with others.

Freephone helpline: **0808 808 1677**

Email: hopeagain@cruse.org.uk

Website: www.hopeagain.org.uk

WAY (Widowed and Young) Foundation

The only national charity in the UK for men and women aged 50 or under when their partner died. It is a peer-to-peer support group, run by volunteers who have also experienced bereavement at a young age.

Helpline: **0870 011 3450**

Website: www.wayfoundation.org.uk



Winston's Wish Child Bereavement Charity

The UK's leading childhood bereavement charity, Winston's Wish supports children after the death of a parent or sibling.

Helpline: **08452 03 04 05**

Email: info@winstonswish.org.uk

Website: www.winstonswish.org.uk

Child Bereavement UK

Supports families and educates professionals when a baby or child of any age dies or is dying, or when a child is facing bereavement.

Free helpline: **0800 02 888 40**

Email: support@childbereavementuk.org

Website: www.childbereavement.org.uk

Samaritans

Provides confidential non-judgmental support, 24 hours a day for people experiencing feelings of distress or despair, including those which could lead to suicide.

Free helpline: **116 123**

Website: www.samaritans.org.uk

There are other local and national organisations who can also offer support. The details can be found on our website: www.stch.org.uk/our-services/bereavement-support/helpful-organisations/

A printed copy of this page or further copies of this leaflet are available by calling the Patient and Family Support Team on **01293 447343**.



How to find us/directions:

St Catherine's Hospice
Malthouse Road, Southgate,
Crawley, West Sussex RH10 6BH

Location:

Situated just outside Crawley town centre, between five and 10 minutes walk from Crawley's railway and bus stations.

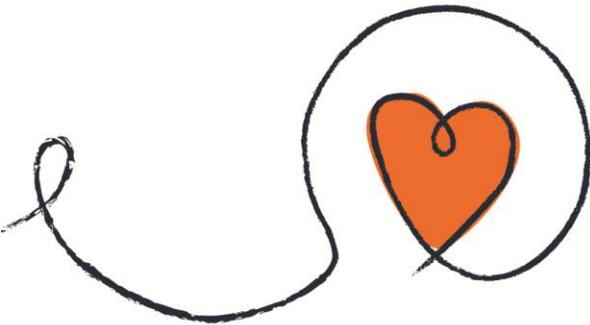
Parking:

There is limited parking on site. The hospice is located in a council parking zone, therefore most on-road parking requires a parking voucher only available to residents. There are however some spaces immediately outside the hospice, which are time limited to four hours (traffic wardens do patrol the area) and these are available for public parking.

Buses:

There are bus stops on Southgate Drive, which is a few minutes walk from St Catherine's. These stops are served by the No 1 bus route. Please contact Metrobus on **01293 449191** for more information on bus routes.

If it would be helpful to have this leaflet in another format or language please call the main hospice switchboard on 01293 447333.



This v5 booklet was updated by St Catherine's Hospice in October 2018 and will be reviewed every two years.

St Catherine's Hospice
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