

Volunteer Role Profile: **Volunteer Kitchen Assistant**

Where: St Catherine's Hospice
When: Monday to Sunday: 9am – 12noon, 12noon - 3pm, 4pm - 7pm on agreed day
Managed by: Chef on duty, Catering Team

About:

This role will support our team to keep the busy kitchen in tip-top condition. You'll be helping with tasks such as washing up, sorting and tidying the kitchen area as well as preparing the hospitality trolleys needed for patients and those visiting our ward areas.

Role responsibilities:

- Ensuring the kitchen is always clean and tidy
- Washing up, operating the dishwasher, cleaning surfaces
- Sorting crockery, cutlery, and kitchen equipment
- Assisting with hospitality requirements for our patients on the wards
- Removing kitchen waste and rubbish and taking to the refuge area
- Adhering to robust Infection Prevention control measures
- Discussing queries, problems or observations with the Cook on duty
- Operating within our Volunteering Code of Conduct at all times
- Attending relevant meetings & undertake all induction and training as required
- Acting as an ambassador for St Catherine's at all times

What you gain from this opportunity:

- Satisfaction of helping St Catherine's Hospice to support local people and their loved ones when it's needed most
- Full induction, training and support
- Understanding of the patient and family journey, their support needs and the palliative care environment
- Travel expenses reimbursed
- Chance to boost your CV, including a reference
- Being a part of our expert team and enjoying regular social opportunities
- Long service and annual recognition awards

What we're looking for:

- Minimum age of 16 (parent/guardian consent and a child employment permit may be required)
- Good level of fitness and mobility - moving equipment, operating the dishwasher and extended time on your feet are all core parts of this role
- Good communication skills, being sociable, cheerful, and courteous
- An enthusiasm for being part of a team



- Able to give a minimum of one shift a week
- An understanding of Hospice care and the ability to contribute to it
- A caring approach
- Commitment to continuous development, including regular training

Criminal Record Check Required:

No criminal record check is required for this role.

Training Provided:

You will need to have undertaken our Hospice Volunteer training session in order to begin your role, as well as relevant induction and refresher courses.

You will also need to undertake e-learning modules annually.

We also offer extra training courses to support your personal development.

Want more information?

If you have any questions, please call the Volunteering Team on 01293 447351 or email volunteering@stch.org.uk

